# PREPARED DIRECT TESTIMONY OF ROBIN L. TURNER ON BEHALF OF CENTRAL ILLINOIS LIGHT COMPANY DOCKET NO. 01-

**CILCO EXHIBIT 2.0** 

## PREPARED DIRECT TESTIMONY

# ROBIN L. TURNER

### ON BEHALF OF CENTRAL ILLINOIS LIGHT COMPANY

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# PREPARED DIRECT TESTIMONY OF ROBIN L. TURNER ON BEHALF OF CENTRAL ILLINOIS LIGHT COMPANY DOCKET NO. 01-

1		Witness Identification
2	Q1:	Please state your name and business address.
3	A1:	My name is Robin L. Turner, and my business address is 300 Liberty Street,
4		Peoria, Illinois 61602.
5	Q2:	What is your current position at Central Illinois Light Company?
6	A2:	I am employed by Central Illinois Light Company as Staff Rates Administrator.
7	Q3:	What is your educational background and work experience?
8	A3:	I was graduated from Western Illinois University in 1975 with a Bachelor of
9		Science degree in Mathematics and from Bradley University with a Master's
10		degree in Business Administration in 1985.
11		In 1976 I was employed by Central Illinois Light Company (CILCO or the
12		Company), and in 1978 I became a member of the Rates and Regulatory Affairs
13		Department as a Rates Analyst. I was subsequently promoted to Rates and
14		Research Administrator in 1981, to Senior Rates Administrator in 1983, and to
15		Supervisor, Regulatory Affairs in 1985. In January 1999, my position was
16		renamed as Staff Rates Administrator.
17		In my current capacity, I am responsible for planning and conducting rate-
18		related studies and research, performing various regulatory-related activities, and
19		coordinating rate administration activities.

20		I have previously testified before this Commission on CILCO's behalf in
21		other rate-related proceedings.
22		Purpose of Testimony
23	Q4:	Please explain the purpose of your testimony.
24	A4:	Within my testimony I will provide a narrative description of the Company's
25		filing. That is, I will highlight modifications that CILCO has made to its Delivery
26		Service related rates, riders, and General Terms and Conditions for Electric
27		Service to incorporate the uniform outline and to implement Delivery Service for
28		residential customers.
29		I will explain the eligibility requirements, how the rates and riders
30		interrelate, and general provisions of the rates and riders.
31	Q5:	Have you prepared exhibits to which you will refer?
32	A5:	Yes, I will sponsor CILCO Exhibits 2.1 through 2.10. The proposed tariffs for
33		Delivery Service, Rate RDS and Rate NDS are contained in CILCO Exhibits 2.1
34		and 2.2, respectively. Rate RESS is contained in CILCO Exhibit 2.3, and Rate
35		MSP is contained in CILCO Exhibit 2.4. The various riders that CILCO is
36		proposing are contained in Exhibits 2.5 through 2.9. CILCO Exhibit 2.10
37		contains other sheets from CILCO's rate book that will change as a result of this
38		filing. Such sheets include the Table of Contents, Index of General Terms and
39		Conditions, sheets that contain references to Section 7, and blank sheets that will
40		remove Sections 6 and 7 and Riders DST 1, DST 2, and DST 3 from CILCO's
41		Schedule of Rates.

42 **Overview of Existing Delivery Service** 43 Ms. Turner, will you please describe the purpose of CILCO's existing Delivery Q6: 44 Service offering? 45 A6: In accordance with Section 16-104 of the Public Utilities Act and pursuant to 46 Illinois Commerce Commission order, CILCO has in place tariffs that implement Non-Residential Delivery Service. As such, these tariffs are available to non-47 48 residential, retail customers in the Company's service territory and were designed 49 specifically for that purpose. That is, Delivery Service (or open access) for 50 residential customers is not addressed. Delivery Service provisions for non-51 residential customers can be found in several rates, riders, and terms and 52 conditions in CILCO's Schedule of Rates for Electric Service, Ill. C. C. No. 9 -53 Electric. 54 Q7: What tariffs does CILCO currently have in place for Delivery Service? 55 A7: CILCO's current rates, riders, and General Terms and Conditions for non-56 residential Delivery Service are contained in Rates 35, 36, and 37; Riders DST 1, 57 DST 2, and DST 3; and Section 6 of the General Terms and Conditions for 58 Electric Service. Provisions related to the provision of Metering Service can be 59 found in Section 7 of the General Terms and Conditions. With the exception of 60 provisions that set forth the bundled service bill facsimiles, residential extensions, 61 temporary service, fuel cost adjustment, and level payment plan, the Company's remaining General Terms and Conditions for Electric Service are applicable to 62 63 Delivery Service. Company-provided services related to Delivery Service and 64 Metering Service are set forth in "Rate 36, Company-Provided Services."

Q8: Ms. Turner, will you please describe CILCO's existing Delivery Serviceprovisions?

A8:

Yes. Section 6, "Delivery Services," of the General Terms and Conditions for Electric Service sets forth items that generally apply to Delivery Service. The following items are addressed: definitions of related terms, release of customer information, letter of agency, customer enrollment, requirements for Customer Self Managers, switching, declaration of a service as being competitive, unauthorized use, transition charges, non-compliance with rate and rider provisions, early termination by small commercial customers, and supplier registration.

"Rate 35, Non-Residential Delivery Services," and "Rate 37, Non-Residential Delivery Services with Power Purchase Option," set forth the parameters of Delivery Service for all non-residential customers. Rate 35 and Rate 37 are similar. Rate 35 is available to all non-residential customers who elect to purchase all or a portion of their power and energy supply requirements from the Company while purchasing the balance from an alternate supplier. Rate 37 is available for customers that elect to utilize the Power Purchase Option for all or a portion of their power and energy requirements.

Riders DST 1, DST 2, and DST 3 set forth distribution rates, transmission rates, and transition charges, respectively. These riders, applicable to Rates 35 and 37, are a necessary part of Delivery Service as they set forth the provisions and pricing of the above-mentioned elements.

87	Q9:	Does CILCO's current Schedule of Rates have provisions for Metering Service
88		Providers?
89	A9:	Yes, provisions for customers electing to use an alternate provider of metering
90		service are set forth in Section 7, "Metering Services for Delivery Services," of
91		the General Terms and Conditions. These provisions in combination with 83
92		Illinois Administrative Code, Part 460, and CILCO's Metering Service Provider
93		Operating Procedures set forth the requirements for Metering Service Providers.
94		The terms and conditions contained Section 7 were approved by the Commission
95		in ICC Docket No. 99-0013.
96	Q10:	Will the Company retain these items in its Schedule of Rates?
97	A10:	No, each of these items will be removed from CILCO's rate book and, where
98		appropriate, the provisions have been incorporated into the proposed rates and
99		riders.
100		<b>Underlying Organization of Proposed Tariffs</b>
101	Q11:	Please review the underlying organization and structure of the Company's
102		proposed delivery service tariffs?
103	A11:	With this petition the Company is seeking permission to revise and replace its
104		current rates, riders, and terms and conditions of Non-Residential Delivery
105		Service with new rates and riders. The approval of a new rate that will make
106		Delivery Service available to all residential customers beginning May 1, 2002, in
107		accordance with the Customer Choice Law is also sought. The proposed rates and
108		riders incorporate provisions of the existing rates, riders, terms and conditions.

109		Currently, the provisions related to Delivery Service appear in various
110		locations within CILCO's rate book. Therefore, the Company is also proposing to
111		group the new rates and riders at the end of the Schedule of Rates.
112	Q12:	You mentioned that the proposed tariffs for Delivery Service are Rates RDS and
113		NDS. Please describe the format of these tariffs.
114	A12:	CILCO is proposing to place into effect two separate tariffs for Delivery Service.
115		These rates, one for residential and one for non-residential customers, have been
116		titled "Rate RDS, Residential Delivery Service" (Rate RDS) and "Rate NDS,
117		Non-residential Delivery Service" (Rate NDS). Rate RDS is contained in CILCO
118		Exhibit 2.1, and Rate NDS is contained in CILCO Exhibit 2.2.
119		Each of the rates contains a description of the Delivery Service that is
120		available pursuant to it, the service options available for the eligible customers,
121		definitions of terms used in the rate, special terms and conditions applicable to
122		Delivery Service, applicable riders, and the rates and charges applicable to the
123		Delivery Service. Many terms and conditions in the two rates are the same as
124		those previously approved by the Commission for non-residential customers.
125	Q13:	What are the various riders that the Company is proposing be placed into effect?
126	A13:	In addition to Rate RDS and Rate NDS, the Company is incorporating the
127		following riders that are applicable to Delivery Service: "Rider ISS, Interim
128		Supply Service" (Rider ISS), "Rider PRS, Partial Requirements Service" (Rider
129		PRS)," Rider SBO, Single Billing Option" (Rider SBO), "Rider TS, Transmission
130		Service" (Rider TS), and "Rider MS, Metering Service" (Rider MS). I will
131		briefly discuss each of these later in my testimony.

132	Q14:	What other changes to the organization of CILCO's rate book are included with
133		this filing?
134	A14:	As I previously mentioned, there are two sections within the Company's General
135		Terms and Conditions that address Delivery Service and Metering Service. With
136		this filing, the Company is proposing the incorporation of these General Terms
137		and Conditions into separate riders and/or into the rates themselves. It is
138		generally replacing Section 6, "Delivery Services," and Section 7, "Metering
139		Services for Delivery Services," with "Rate RESS, Retail Electric Supplier
140		Service" (Rate RESS), and "Rate MSP, Metering Service Provider" (Rate MSP),
141		respectively.
142	Q15:	Has the Company included provisions related to the recovery of transition costs in
143		its new proposal?
144	A15:	No. Subsequent to the approval of the Company's "Rider DST 3, Customer
145		Transition Charge and Market Value Determination" and its "Non-Residential
146		Delivery Services with Power Purchase Option Rate 37," the Company chose not
147		to collect transition charges by not implementing Rider DST 3. Therefore, Rider
148		DST 3 and its provisions as well as the provisions regarding the Power Purchase
149		Option that are contained in Rate 37 are being removed from CILCO's Schedule
150		of Rates. If the Company elects in the future to collect transition charges, a new
151		filing will be made at that time.
152	Q16:	Has the Company adhered to the uniform outline that was adopted by the
153		Commission and attached to the Commission's March 21, 2001, order in Docket
154		No. 00-0494?

155 Yes, the organization of the Delivery Service and Metering Service tariffs and 156 related riders reflects and conforms to the supplier and customer tariff outlines that were approved in Docket No. 00-0494. 157 158 Please explain how the Company has utilized the terms and the uniform O17: 159 definitions that are being developed. The Company has expanded the listing of terms that appear in its Delivery 160 A17: 161 Service and Metering Service tariffs to include terms that are pertinent to 162 CILCO's tariffs. In many instances the definitions are consistent with those that have been developed thus far. 163 164 **Discussion of Proposed Riders** Please describe Rider ISS. 165 O18: 166 A18: Rider ISS, as discussed by CILCO Witness Seelye, is applicable to Rates RDS 167 and NDS and provides for the short-term supply of electric power and energy from CILCO for customers that have lost their alternate source of supply. This 168 rider, which sets forth a voluntary service, was derived from the provisions set 169 170 forth in Rate 35 for Backup Supply Service and Interim Supply Service. A copy 171 of the proposed rider is contained in CILCO Exhibit 2.5. 172 Q19: What is the purpose of Rider PRS, Partial Requirements Service? 173 A19: Section 16-104(e) of the Public Utilities Act specifies that a retail customer that is eligible to elect Delivery Service may place all or a portion of its electric power 174 and energy requirements on Delivery Service. It further specifies that such 175 176 service is subject to the terms and conditions the electric utility is entitled to 177 impose. Rider PRS, which is applicable to Rate RDS and Rate NDS, implements

178 those provisions of the Act. A copy of Rider PRS is contained in CILCO Exhibit 179 2.6. 180 Provisions for Partial Requirements for non-residential customers are 181 currently included in Rate 35 under the heading "Alternative Supply Less than 182 100% of the Customer's Load." How has the Company chosen to set forth the provisions related to Single Billing? 183 O20: 184 A20: These provisions which are currently addressed in Rate 35 under the heading 185 "Single Billing" can be found in "Rider SBO, Single Billing Option" (Rider SBO). Rider SBO is included in CILCO Exhibit 2.7. 186 187 Service pursuant to Rider SBO is available to any entity that is authorized to provide power and energy to customers in the Company's service territory 188 189 provided the customer's Delivery Service is provided pursuant to Rate RDS or 190 Rate NDS. However, Single Billing cannot be utilized by Customer Self 191 Managers or when a retail customer is receiving service pursuant to Rider ISS or 192 Rider PRS. 193 CILCO Witness Frommelt discusses Rider SBO and its provisions. 194 O21: What is the purpose of Rider TS? 195 A21: Rider TS, which can be found in CILCO Exhibit 2.8, replaces the Company's 196 existing Rider DST 2, "Transmission, Ancillary, and Real Power Loss Service Minor modifications were made for clarification and the format was 197 Rates." 198 changed to adhere to the uniform outline. As was the case with Rider DST 2, the 199 new rider has been included to generally apprise the customer of the FERC tariffs governing transmission services. Charges, as specified in the applicable OATT, 200

201		for transmission service and any related services will be billed to the party
202		requesting the service. Consequently, the supplemental information sheet has
203		been eliminated.
204	Q22:	Please briefly discuss Rider MS.
205	A22:	Rider MS, contained in CILCO Exhibit 2.9, is applicable to Rate RDS and Rate
206		NDS. The rider, as more fully explained by CILCO Witness Stillson, sets forth
207		the rates and charges for any metering and related equipment that CILCO
208		provides to a Delivery Service customer. Currently, rates and charges are set
209		forth in Rate 35 under the "Meter Charge."
210		<b>Modifications to Existing Provisions</b>
211	Q23:	Has the Company introduced changes to the rate structure that it utilizes in
212		existing Rate 35?
213	A23:	Yes, as more fully explained by CILCO Witness Stillson, the Company has
214		introduced new rate classes within its tariffs. These rate classes for both
215		residential and non-residential Delivery Service are based on voltage level. The
216		charges, as explained by CILCO Witness Bilsland, have been updated to reflect
217		the Company's current jurisdictional revenue requirement for Delivery Service.
218	Q24:	Have various charges and fees for separate services that CILCO provides been
219		modified?
220	A24:	As explained by CILCO Witness Sick, some of the separate fees for services that
221		CILCO provides have been updated to reflect the cost of providing the service.
222		The Company has also proposed administrative fees to cover the administrative
223		cost related to customers returning to bundled service.

224	Q25:	How have provisions been modified for customers that return to bundled service?
225	A25:	As permitted by Section 16-103(d) of the Public Utilities Act, the Company is
226		requiring small non-residential customers, to remain on bundled service for a
227		minimum period of twenty-four consecutive months. That is, any small non-
228		residential customer that returns to bundled electric service will not be eligible for
229		service under Rate NDS for a period of twenty-four consecutive monthly billing
230		periods. Similar provisions applicable to residential customers have been
231		included in Rate RDS.
232	Q26:	Has the Company made any changes regarding the ability of Delivery Service
233		customers to utilize the level pay plan?
234	A26:	Yes, it has. Currently, Delivery Service customers are not allowed to participate
235		in the Company's Level Payment Plan (LPP). The LPP provisions are set forth in
236		Section 5.130 of the General Terms and Conditions for Electric Service. This
237		filing removes Section 5.130 from the listing of General Terms and Conditions
238		that are not applicable to Rate RDS and Rate NDS. All customers, including
239		those for whom Single Billing is provided by the customer's supplier, are eligible
240		to enroll in the Company's Level Payment Plan.
241		As stated on Sheet No. 132 of CILCO Exhibit 2.7, "The Company will
242		continue to offer Level-Pay and other payment arrangements to its customers for
243		Delivery Service charges, whether directly billed or billed via Single Billing."
244	Q27:	What changes have been included regarding Single Billing?
245	A27:	As specified in the testimony of CILCO Witness Frommelt, the level of the credit
246		for a customer whose supplier chooses to perform Single Billing has been

247		modified. The Company has eliminated provisions that would enable a supplier
248		to assume responsibility for the accounts receivable.
249	Q28:	What adjustments has the Company proposed with respect to distribution losses.
250	A28:	The distribution loss factors, which are currently set forth in Rider DST 1, have
251		been updated to reflect the result of the Company's recently completed loss study.
252		Since Rider DST 1 is being eliminated, the Company is proposing to include the
253		applicable factors in Rates RDS and NDS.
254	Q29:	What changes have been made to the pricing of power and energy supply that is
255		supplied by CILCO when a customer elects Partial Requirements Service?
256	A29:	Pricing for power and energy that the Company provides for Partial Requirements
257		has been modified to be consistent with the pricing of proposed Rider ISS.
258	Q30:	What modifications is the Company proposing for its Metering Service Provider
259		rate?
260	A30:	The Company has included the rates and charges that would be assessed when a
261		joint meet is required. The following sections related to costs incurred for a joint
262		meet have been included: Metering Equipment Removal Charges, MSP-
263		Requested Work Charges, and Lost Equipment Charges. The testimony of
264		CILCO Witness Stieghorst addresses how these charges were derived.
265	Q31:	Please describe the changes that were made to the sheets included in Exhibit 2.10.
266	A31:	CILCO is revising the Table of Contents to delete the references to Riders DST 1,
267		DST 2, and DST 3, and to include listings for the new rates and riders. The
268		proposed revisions to the "Index to General Terms and Conditions" remove the
269		references to Section 6

270		The reference to "Section 7 of the General Terms and Conditions" that
271		appears on Sheet Nos. 14, 15, 15.1, and 22, has been revised to read "Rate MSP,
272		Metering Service Provider."
273		The blank sheets, as I previously mentioned, remove the provisions
274		Section 6 and 7, and Riders DST 1, DST 2, and DST 3 from the Company's
275		Schedule of Rates since theses provisions have been incorporated, where
276		appropriate, in the new rates and riders.
277		Conclusion
278	Q32:	Ms. Turner, does this conclude your prepared direct testimony?
279	A32:	Yes, it does.